

Reset button must use pin, small screw or paperclip to activate. Beeps are very quiet!



Trouble Shooting

PROBLEM	SOLUTION
Rotating arms are not stopping at proper points	Reset the motor limits using the wireless switch. See motor limit step in the instructions.
Lift does not respond or acts improperly. (Be sure to cut power and reconnect)	Press the reset button using a pin until 1 beep then immediately within 2 seconds press the up or down button on the switch. Unit should respond . If no response then proceed as follows. Press the reset button for approx. ten seconds using a pin. Hold until 2 beeps and release Wait another 10 seconds or more then re-associate the motor to a switch by pressing the reset button once for 1 beep then immediately within 2 seconds press the Up or Down button of the switch.
Switch light out	Check battery
Lift does not go up straight	Adjust the right side strap which is the non motor side strap . Remove the anchor screw and move the strap material accordingly and then reinsert the screw. See installation instructions. The left side (Motor Head)strap CANNOT be adjusted.
Lift runs in reverse	Motor head needs to be on left side of tube when facing unit from the front. Lift the black cover on the switch and press the very small button on the right and hold for 3 seconds. Motor direction should now be changed
One switch operates two motors	Press the reset button (very small white button on the motor head) for ten seconds using a pin on the motor you want to disassociate. Hold until 3 beeps then release. Test all switches to make sure they will not operate the motor. Associate the motor to the correct switch by pressing the reset button once then immediately within 2 seconds pressing the Up or Down button of the correct switch. Make sure all other switches are not activated during this procedure. Set the motor limits.

Trouble Shooting (Continued)

PROBLEM	SOLUTION
Motor begins to make humming noise	Unplug the unit . The relay is stuck. Plug unit back in after unit cools for a few minutes and tap on or near the motor head with a hammer to release the relay (OK to hit hard). Unit will then operate without incident. Motor manufacturer says the cause is noise in the power line and a surge protector is required. Call us to report the incident.
Motor runs on contact once it is plugged in.	Same solution as above but tap on the motor head while motor is unplugged.
Motor stops working or stops responding to wireless switch	Check battery. Press and hold the reset button for two beeps. (approx. 10 seconds) This will set motor back to the factory settings and will disassociate the switch from the motor. Press the switch up and down and make sure the switch has been disassociated from the motor. The motor should NOT respond. Finally, re-associate the motor to the switch by pressing the reset button once for one beep and then IMMEDIATELY press the up or down button on the switch. The motor should now operate as designed.